



PLEASE CHECK IN ON ARRIVAL AT OUR TICKET OFFICE

OUR TOUR IS AN OUTDOOR ADVENTURE CONDUCTED IN AN ENVIRONMENT WHERE THERE ARE INHERENT RISKS* AND WHERE CONDITIONS CAN CHANGE QUICKLY. SUITABLE CLOTHING AND FOOTWEAR ARE ESSENTIAL.

Tours may be cancelled with little notice so please ensure you provide accurate contact details with your booking. We may also have to turn back en-route due to conditions outside of our control to ensure your safety. Refer to our cancellation and refund policies in this regard**

DEPARTURE POINT: Our departure area is located at 475 Clifton Road, Clifton, opposite Clifton Cafe (Satnav: 475 Clifton Road, Te Awanga). This is approximately 25mins drive from Napier, Hastings or Havelock North. Free parking (on the road-side, please do not park in our departure area or the Cafe carpark) and public toilets are available. You will need to arrive at Clifton 20mins prior to departure for check-in (30mins during busy holiday periods). A map is available on our website. Please ensure you are on time for check-in - due to tide constraints we are not able to wait for late arrivals.

WHAT TO BRING: Hats, sunscreen, a warm top or jacket (it can get cool on the beach even on a hot day), food & drink (especially plenty of water) and wear sturdy covered shoes suitable for walking over uneven ground - underfoot conditions are a hazard, especially on the walking track and the beach. If the weather is doubtful please come prepared - we reserve the right to turn you away if you are unprepared. We have rain covers for the trailers, and we generally operate rain or shine. Rain ponchos are available for sale in our ticket office.

TOUR SAFETY: Please ensure you read through our Safety Rules before the trip. A safety briefing will also be conducted before the tractors depart. You must let us know if you or anyone in your group has any physical or medical condition/s (including pregnancy) that we need to be made aware of - this is to ensure everyone's comfort and enjoyment of the tour at all times. We reserve the right to withdraw any person who in our opinion is likely to endanger themselves or others. Please note you may be asked to sign a waiver at our Ticket Office. **Warning:** Under New Zealand law it is extremely unlikely that you will be able to sue anyone if you are injured. In addition, New Zealand's Accident Compensation scheme provides only limited assistance to visitors to New Zealand who are injured. We strongly recommend that all visitors to New Zealand have full insurance covering any injury they might suffer, including medical treatment cover, before undertaking our activity.

TOUR COMFORT: Although we try our best to provide you with a comfortable ride, no guarantees are made as to the state of the beach track as it can change with each tide. Cushions are provided on the trailers however there is no back support unless you sit up against the end boards, but obviously these seats are limited.

THE WALK: Don't be daunted! This is an optional walk as we have gannets at the beach colony of Black Reef, which can be viewed without even getting out of your seat on the trailer. The rest shelter is approximately 5mins walk from the beach (toilets are located here), and the walk to the top is 1.3km, takes around 25mins, and is approximately 100m elevation.

TOUR DURATION: The tour is approx. 4hrs duration, however please note we can run over time if the beach conditions are slow.

CHILDREN: Carseats are recommended for infants aged under 2yrs (strollers/pushchairs are not advised although child back-packs are suitable for the walk). Children can also be placed inside the trailers, up against the end boards. Our tour is suitable for all ages - we have no age restrictions.

WATER (SEA): As we travel along the beach and sometimes in the water, there is always the possibility that you may get wet! Please remember this when bringing along cameras, cellphones and other items of an electronic nature.



GENERAL:

- Complimentary sunscreen is provided at our ticket office, and is also available on-board the tractors.
- A step is available to help people on and off the trailers.
- A shuttle service is available at an additional cost from Napier or Hastings I-Sites. Pick-up is generally 1hr prior to departure time. This service must be pre-booked.
- Gannet numbers drop during the latter part of our season (late March/April), as they begin to leave the colonies for the winter months.

If you require further information or require clarification on any aspect of the tour, please don't hesitate to phone us on (06) 8750898 or 0800 426638.

SAFETY RULES FOR PASSENGERS

To ensure the safety of our passengers, we require that these guidelines be reviewed prior to departure:

1. If you require assistance getting on or off the trailer, please ask your Driver. He/she is happy to help, and there is a step available.
2. Sit on the trailer with your feet on the footrests.
3. There is a safety rail available to hold onto. It is located behind the cushions on each side of the trailers. Please hold this when you feel you need to, and also when requested by your Driver or other staff member.
4. You may not sit on the end boards.
5. Do not attempt to drag your feet in the water or reach out with your hands or feet to touch rocks.
6. **No jumping on or off while the tractor and trailer units are moving.** Please wait for the tractor to come to a complete stop before getting off or on.
7. If the tractor and trailer units do become stuck along the beach, please listen to your Driver or other staff member for instructions. If you are instructed to get off the trailer, please stand well clear of the units, watch your footing and do not attempt to get back on until instructed to do so by your Driver.
8. Always follow instructions from your Driver or other staff member. They are well experienced and know what to do.
9. Personal belongings are **your** responsibility. Please look after them carefully. Gannet Beach Adventures will not be responsible for loss or damage.
10. Once in the DOC Reserve, please ensure that everyone stays on the designated walking tracks – **DO NOT** go near the cliff edges as they are unstable and prone to slips.
11. If your group consists of adults and children, we require that supervising adults be spaced evenly amongst the children on the trailers.

Please talk to our Staff if you have any queries or concerns about any of the above points.

The Cape Kidnappers coastline can be hazardous. You must follow the instructions of the Driver/Guide at all times, and parents please ensure your children do the same. So that we can safely include everyone, please advise our Staff if any of your group have any physical or medical conditions that we need to be made aware of, or that may affect their enjoyment of our nature experience.

To the extent permitted by law, no liability will be accepted by Gannet Beach Adventures Ltd for damage to your property, disruption to travel plans, mental injury, or the consequences of your failure to follow our instructions. These exclusions are subject to any rights or remedies you may have under the Consumer Guarantees Act 1993.

***Contact us for a full list of hazards and risks | **Policies are available on our website or at our ticket office**